

CONCEPT SECURITY SERVICES (INDIA) PRIVATE LIMITED

HONESTY | INTEGRITY | TRANSPERANCY

CONCEPT SECURITY SERVICES (INDIA) PRIVATE LIMITED
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Thank You

CONCEPT SECURITY SERVICES (INDIA) PRIVATE LIMITED

HONESTY | INTEGRITY | TRANSPERANCY

(An ISO-9001:2015)

Advanced, Intelligent and Cost Effective Solution in

SECURING

YOUR BUSINESS

The Complete Protectors &
Facility Management Professionals

www.conceptsecurityservices.in

FOREWORD



CONCEPT SECURITY SERVICES (INDIA) PRIVATE LIMITED is one of the leading and fast-growing professional Security & facility Management Company in India that provides services like trained guarding security services horticulture and other allied services. Our orientation is directed toward not just protecting lives, properties, assets or cash, but also making people feel safe always

We are profoundly aware that the future holds in its store many challenges and imponderables. There are many unknowns, dangers are lurking in every corner. To comprehend them one requires courage, determination, honesty, integrity and transparency. Nothing succeeds like success. If we have achieved a great measure of success so far, we have no reason why the momentum already gained should not get further accelerated in times to come. It is you and your invaluable support that will provide us with necessary locomotive force. The only recipe we require is your encouragement.

Mr. Rajesh Kedar Singh
Chairman & Managing Director

CLIENT LIST

Lenzing
Innovative by nature

GHANSHYAM REALTORS

STUDIO REPUBLIK

ARIHANT CONSTRUCTION

FLEMINGO
THE DUTY FREE PEOPLE

kores
Where Value is Tradition

renaissancehomes
liveable designs

OMsteel
SOLUTIONS PRIVATE LIMITED

SMS
INTEGRATED FACILITY SERVICES

BIOMINING PLANT MANUFACTURER IN INDIA
RECLAIMING LAND FROM LEGACY WASTE

MADE FOR INDIA
MADE BY INDIA

Building a Zero Waste Future

Cost Efficiency

Resource Conservation

Reduced Waste

CLIENT LIST

The Wadhwa Group

LODHA VENEZIA

the baya central Lower Parel

KALPATARU BUILDCON Where dreams come home

Transcon Art of Transforming

AJMERA

AUGMONT GOLD FOR ALL

intelligentia by HAWARE PROPERTIES

APARTMENT GALAXY

THIRD AVENUE MANAGEMENT

VIVEKANAND EDUCATION SOCIETY VIVEKANAND ENGLISH HIGH SCHOOL

FOREWORD

Concept Group is a fastest growing safety oriented organization that believes in long term relationship developed and maintained with an inclusive and personal approach towards our clients.

My aim is to safeguard the lives and property from any kind of disaster that may occur. **Concept** endeavors to be the foremost recommended company in the category of Securing & Safeguarding.

My vision is to set benchmarks in the security industry by taking it to the next level and bring a change in people's perceptions towards the security industry & represent high levels of commitment towards our customers which makes them feel safe & secure. I strive to keep my employees happy and cherished as they play a key role for our growth & I believe that **"A Happy Employee is an efficient Employee"**

Mr. Dhananjay Rao
Managing Director

His core expertise includes

- Manned Guarding
- Risk Assessment
- CRM (Client Relationship Management)
- Electronic Surveillance



THE LEADERSSHIP TEAM



Mr. Rajesh Kedar Singh
Chairman & Managing Director

Mr. Singh has more than **22 years** of experience in the field of security and manpower related services



Mr. Dhananjay Rao
Managing Director

20+ Years of Excellence in Security Services

Mr. Dhananjay Rao is a seasoned professional with over 20 years of extensive experience in the **Security Services Industry.**

He is known for his strong decision-making, result-oriented approach, and leadership that builds amazing teams and drives operational excellence. He quickly adapts to new insights and **delivers outstanding results.**



Mrs. Pinkal Rajesh Singh
Director

Mrs. Pinkal Rajesh Singh is a key member of the leadership team at **CSSIPL**, overseeing Finance and Administration. She plays animportant role in financial planning, payroll management, compliance, administrative operations, and process control. Her strong focus on accuracy, transparency, and effective financial management contributes to the smooth and efficient functioning of the organization. She is committed to implementing best industry practices and maintaining high standards of financial and administrative governance.



MANAGEMENT

STRONG RECRUITMENT PROCESS

Concept Security has put in place a stringent recruitment procedure for its employees at all levels so that only the most practical idealists are appointed. Academics and exposure in the field are the primary focus. Candidates are thoroughly screened to fulfill all our HR requirements which includes background check, verification of antecedents

WORK CULTURE & MANAGEMENT

Regular Client Interaction - Our marketing personnel Interact with the clients on a continuous basis and provide independent feedback to the higher management

ESCALATION PLAN

In case the client(s) are not fully satisfied with the services of **Concept Security** team members and wish to escalate the issue, an escalation matrix is provided with all contact details to our client. The escalation matrix is reviewed from time to time and updated at Client(s) locations

MONTHLY MEETINGS

Monthly review meetings with our clients are organized to understand the needs and to solve the security related issues and difficulties if any faced by them

Accessibility

We ensure accessibility at all levels with **Concept Security** Team and clients are free to contact anyone of us 24x7 in case of emergency.

"We Value your Business and Your Feedback"

Concept Security has achieved great response from its clients & it has within One years it has garnered clients spread across all vertical & from various sectors like the:

- HOSPITALITY INDUSTRY
- BANKS & INSTITUTIONS
- CORPORATE IT PARKS
- BUSINESS ESTABLISHMENTS
- DIAMOND MARKET
- TRADE CENTERS
- SPORTS EVENTS
- EXHIBITION CENTERS
- MALLS & ENTERTAINMENT ZONES

If you'd like a discussion about how we could be of any help and make your place of work or play a safer place. please contact us.



Physical Security & Access Control Screening System.

HAND HELD METAL DETECTOR







- Fully Automatic self adjusting circuits.
- "Variable Audio" gives an idea of quantity of metal detection.
- Visual indication for metal detection, power, low battery and charge.
- High indication for metal detection, power, low battery and charges.
- High sensitivity for ferrous, non ferrous metal and its alloys, even concealed in ferrite.
- Rechargeable battery operated, in-built charger.
- Safe For "cardiac pacemaker and magnetic tapes / film".

WALKY TALKY



Common Features

Advanced Audio Technology, Emergency Alarm/Siren Switchable RF Power levels, Repeater/Talkaround Tight/Normal Squelch, LED Battery Gauge Tone Tagging

Enhanced Signaling Features

PTT-ID. Status/Messages, Call Alert, Voice Selective Call, Dual Priority Scan

WALK THROUGH METAL DETECTOR



- Six mutual overlapping detecting Zones, Microprocessor based technology.
- Column Lamps on both Left and Right gate post.
- Three different alarms and all controls through Membrane Touch Switches.
- Side Panels are detachable for easy transportation.
- Sensitivity can be adjusted separately for all six zones independently.
- Operates either through Remote or from control panel.
- Intelligent Counter for automatic counting for IN, OUT and NET IN display.
- Detects Ferrous, Non-Ferrous, Ferrite Rods and concealed with ferrite rods in all six possible orientations

UNDER VEHICLE SEARCH MIRROR



CONCEPT introduces inspection mirrors which provides an excellent tool in the hands of security personnel/bomb squad.

It is use as are excellent tool during the encounter/search operations against terrorists/explosive hideouts without being physically present/approaching the place of operation/search

- Light weight
- Clear Vision
- Adjustable Torch Mounting
- Maintenance Free
- Easy to understand/operate
- Excellent tool during search operations.
- Inspection Mirrors are designed and manufactured as per
- Customer's Requirement also



MR. PRADEEP PRUSTY

Deputy General Manager – Operations

The backbone of our operational excellence, **Mr. Pradeep Prusty, Deputy General Manager** – Operations at Concept Security Service India Pvt. Ltd. **(CSSIPL)**, brings over **10 years** of extensive experience in security management and leadership. He spearheads **Mumbai** operations, ensuring seamless manpower deployment, rigorous training and grooming standards, and absolute compliance with all statutory norms. His proactive approach to **24x7** control room monitoring, night checks, emergency **QRT** and client audits ensures zero-compromise security. Dedicated to delivering customized and cost-effective security solutions for Corporate and High-Rise Residential clients, he stands as a symbol of trust, reliability and professionalism for the organization.

ABOUT CONCEPT SECURITY SERVICES (INDIA PRIVATE LIMITED)

CONCEPT SECURITY SERVICES (INDIA PRIVATE LIMITED) a company with its corporate office located at Mumbai, Maharashtra. It is managed by a team of dynamic, highly experienced and dedicated professionals backed by motivational support. We are a security domain expertise over years in playing a catalytic role in fulfilling transforming security needs of various organizations across India

We take pride in being a reliable and efficient security service provider capable of providing customized security solutions to its clients based on their needs and requirements

We believe that our ideals and values have motivated us to deliver more than the client's expectations, which we have accomplished by treating our employees as human assets.

OUR MISSION

Our aim is to grow rapidly to become a recognized leader in providing high-class and quality services with professional outlook related to security, safety and risk mitigation solutions to the customers and up gradation of skills by constantly adding value through innovations in our services

OUR VISION

Enhancing nationwide presence through professional management by enriching the lives of employees and meeting expectations of our client's needs, with a unique identity at the top of the industry









Services:

CONCEPT offers you a variety of security services tested over time and the best of expertise to provide you with the best of services ever available in the country. A look into our services.

INDUSTRIAL SECURITY

A huge strong uniformed guarding force of well trained personnel performing at various installations across the country.

LABOUR UNREST MANAGEMENT

Our expertise in designing solutions to union strikes is backed by experience of successfully tackling difficult situations.

SECURITY SOFTWARE DEVELOPMENT

We offer IT solutions for inventory & material regulation.

DETECTIVE SERVICES

Shadowing, antecedents, infidelity, piracy or even the sting ops.

COPYRIGHT & INTELLECTUAL PROPERTY SOLUTIONS PROTECTION & ANTI-PIRACY

Be it the film, Music, Software for that matter any other product. We provide protection of patents and copyrights and its effective systems.

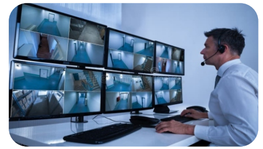
ELECTRONIC SURVEILLANCE

High technology sophisticated electronic systems keep a watchful eye on many banks, offices, residential, commercial establishments.









Services:

PERSONAL BODYGUARDS

The world breeds much concern for the safety and personal security of leaders of industry, high-profile personalities and foreign dignitaries. These concerns are based on real threats and must be addressed by seniors professional. We provide armed and unarmed personals bodyguards for high profile individuals like movie stars, businessmen, social workers, politicians, etc.

DETECTIVE AND INTELLIGENCE

We have the well trained and professional detective available for specific Requirement of the clients. After identifying the particular requirement of the Client after meetings and then the investigation is undertaken without Jeopardizing the interest of the clients. We also undertake Matrimonial investigation.

Concept Security places the highest emphasis on key areas: Training, operational management, personal aptitude, professional skills, recruitment, motivation and administration support. Above all, we encourage highest standards of performance and pride in the success of the operation in hand.

We maintain the highest standards and strive to combine a gentle approach with quality, service and the latest technology and techniques available with the help of clients.







OUR BESPOKE SERVICES

PHYSICAL SECURITY

Our security officers are cognizant of the extended environment around them and are always confident, polite, and helpful

REMOTE MONITORING

We monitor your premise proactively through our Command & Control center. This enables us to detect any sign of disturbance or malfunction in an early stage

QUICK RESPONSE TEAM

Our patrol division is made of a large fleet of patrol vehicles and dedicated driver security guards for quick response in case of any emergency.

ELECTRONIC SECURITY

We take a holistic approach to mitigating enterprise risks with various proven security and safety technologies in combination with our manned guarding solutions

EVENT/PERSONAL SECURITY

Specialized task force for personal safety and security with international standards. Sophisticated and well groomed personal security at your service.

SECURITY CONSULTANCY

We bring to you best-in-class know-how and expertise from India as well as from international markets



WHY CONCEPT SECURITY?

PROACTIVE APPROACH

The concept of customer-oriented approach in business is gaining prominence in todays' corporate scenario, **Concept Security** is open at all levels t o understand and reciprocate quickly to the needs of the customer. **Concept Security** understands the client's needs and fulfilling them is our top priority. We have laid down systems and procedures for smooth f unctioning of all our departments to maximize value to our clients.



QUALITY

Concept Security employ Best Practices to ensure that we are providing our clients with the very highest levels of service quality. **Concept Security** provides complete turn-key security solutions for demanding clients who require exceptional quality and outstanding service. Here is why we are different

OUR WARDROBE

We make use of premium quality fabric which provides professional look to the security guards. In order to meet the exact requirements of clients, we offer Security Guard Uniforms in customized specifications. These are appreciated among clients for the following attributes

TRAINING

Concept Security has got unique skill set in Securing the lives and properties, **Concept Security** understands the wide range of risk exposure facing corporations, politicians, organizations and celebrities. Protecting important individuals from unique risks, threats and dangers requires highly skilled securing services. **Concept Security Services** employs highly trained individuals with unique skill sets and traditionally have experienced personnel who not only secure but monitor. This level of experience and expertise is essential in protecting individuals and Firms from threats and dangers directed at them.

OUR ALLIED OPERATIONAL DIVISIONS

DOG SQUAD

CONCEPT Guardforce has its own kennel of highly pedigreed dogs, trained by professional trainers in guarding. casualty/bomb detection and trailing. Dogs are handled by professional handlers and can be made available for any assignment at a short notice, immediately after an incident like a theft or bomb scare. Many factories and bungalows in Mumbai and Pune belt are guarded by **CONCEPT** Dog Squads



QUICK RESPONSE TEAM (QRT)
24x7 EMERGENCY SECURITY SUPPORT:

Concept Security Services (India) Pvt. Ltd. offers a highly trained Quick Response Team (QRT) for rapid emergency assistance. We ensure a response time of 15-30 minutes across Mumbai and prompt support across Pan-India through our associate network.

Our QRT comprises Ex-Servicemen and PSARA-trained personnel, supported by 24x7 patrolling vehicles with GPS tracking, wireless communication, body-worn cameras, first-aid & fire safety training, CCTV & alarm response monitoring, and emergency evacuation expertise. Licensed armed support is available on requirement. Our QRT provides an extra layer of security to support on-site guards, prevent theft & intrusion, control critical situations till police arrival, and ensure complete safety of your premises.



ELECTRONIC SECURITY SYSTEMS & EQUIPMENT DIVISIONS

The Division keeps itself abreast with the latest developments in security devices. The Division is manned by security professionals with in-depth knowledge of electronic security systems

Company provides various Electronic Security Systems like

- Intruder Alarm System with Audio Dialler
- Fire Alarm System
- Remote Gate Operators/Barriers
- Closed Circuit Television
- Access Control System
- Audio Video Door Phone
- Guard Tour/Guard Watch System











CELEBRATING THE SPIRIT OF THE NATION

At Concept Security Services India Pvt Ltd, patriotism is part of our duty.

Every year on 15th August - Independence Day and 26th January -Republic Day, our entire team including Guards, Supervisors, Officers and Management gathers for Flag Hoisting Ceremony.

We salute the Tricolour and reaffirm our pledge to protect our Nation and our Clients with Honesty, Discipline and Dedication.





Honouring the Tricolour, Upholding the Duty.



FOREFRONT PROTECTION

REGULAR SECURITY AUDIT

Periodical security audits are done at all properties by a team of professionals & recommendations are made to clients for any changes that may be required for improvised security, on time to time basis

MONITORING OF PROPERTIES

Surprise night checks (twice a week) are done by Area-Managers Branch heads too have frequent site. visits to get first-hand information. Our Area Officers carry out site visit and reports to HO for further action to be taken if needed



HIGH LEVELS OF SECURITY WITH REGULAR SECURITY AUDIT & MONITORING OF PROPERTIES

THE INDUSTRIES WE SERVE



TRAINING & SKILL-BUILDING

At **Concept Security** manpower is our most valuable asset that gives us the edge in ourbusiness and assurance to our clients. We don't just recruit the best staff for oursecurity services, but also constantly interact in enhancing their knowledge and. skills by offering proper training.

With a view to provide adequate training to security personnel for servicerealization, we at **Concept Security**, with state of Art infrastructure, are maintaining full-fledged training centre.

We provide training to our guards adhering to the PSARA standards **(PRIVATE SECURITY AGENCIES REGULATION ACT, 2008)** . A proper course of syllabus is being followed at our training centre which is well equipped and managed by competent training staff and experts. Our expert trainers provide training which includes Discipline, Grooming, Behavioural, Basic Fire Training and othersubjects related to security through our class room and on-job training programs.











